Communiqué

Health Support Services Board

Partnering for Health

HSS health support services

This communiqué highlights key discussions from the recent HSS Board meeting.

5 November 2026

Recently I was fortunate to attend the 2026 WA Health Excellence Awards, along with Board members Pina Caffarelli and Caitriona Forde. It was a pleasure to celebrate some of the most outstanding projects, teams, and individuals from across the WA Health system.

At the event, HSS was recognised as a partner for the WA Virtual Emergency Department (WAVED) and WAVEDKids, which won the Excellence in Person-Centred Care category. Delivered through the System Flow and Reform Program, HSS built the digital capability for WAVED and WAVEDKids, which is enabling patients to receive care virtually at home when appropriate, reducing the need for emergency department visits.



HSS was also named as a partner in three further finalists:

- Smiling Starts Early Childhood Dental Program, in the Excellence in Preventive Health category.
- Planning and Implementation of the National Lung Cancer Screening Program in WA, in the Excellence in Preventive Health category.
- Rollout of High Sensitivity Troponin I testing at point of care across WA Health sites, in the Excellence in Rural and Remote Health Care category.

This recognition demonstrates the important role HSS plays as WA Health's trusted services partner and shows we are living up to our purpose 'to enable WA Health to provide safe, quality care.' Thank you to every HSS employee who contributed their expertise, time, and commitment to these initiatives, and congratulations to all the finalists and winners.

Our vision

WA Health's trusted services partner

Key matters discussed at the meeting

At this month's meeting, the Board discussed several whole-of-Health strategic issues, including hospital commissioning, the announcement of a new HSP encompassing the Child and Adolescent Health Service and the new women's and babies' hospital, the establishment of a statewide trauma unit service, and the Innovation and Future Health Research Investment fund.

The Board approved the inaugural HSS Audit Strategy 2026-29, as well as the updated HSS Internal Audit Charter and HSS Policy Governance Framework. The Board also approved several key financial, contracting and purchasing requests, as well as HSS' quarterly report on progress made against the Minister for Health's Statement of Expectations.

The Board received updates from the Human Resource Management Information System (HRMIS) program, including the review of the Program strategic risk, the Electronic Medical Record (EMR) program, an update on key legal, governance and capability matters, and an overview of the matters considered by the Finance, Risk and Audit Committee, following its meeting in October 2026.

Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion or noting:

- Board Chair's report
- Chief Financial Officer's report
- Chief Procurement Officer's report
- Chief Information Officer's report
- Digital Delivery report
- Board Administration report.

Attendance

Ms Margaret Pyrchla (Board Chair)	Ms Pina Caffarelli	Mr Mark Donovan
Dr Con Phatouros (Deputy Chair)	Dr Paul Boyatzis	Mr Peter Mott
Dr David McCoubrie	Mrs Caitriona Forde	

Apologies

Ms Amanda McKnight	Ms Yaso Ponnuthurai

Standing Executive invitees

Mr Giles Nunis, Chief Executive
Ms Karissa Fyfe, Director, Office of the Chief Executive
Mr Sash Tomson, Chief Financial Officer
Mr Mark Thompson, Chief Procurement Officer
Mr Anthony Lenzarini, Chief Information Officer
Dr Sumit Sinha-Roy, Executive Director, EMR
Ms Neha Patel, Executive Director, HRMIS

Next Meeting

The next meeting will be held on 3 December 2026 at 140 William Street, Perth WA 6000.

Margaret Pyrchla
Health Support Services Board Chair