



Health Support Services Board Communiqué

July 2023 Meeting

At the July 2023 board meeting, Board Chair, Michael Walsh, confirmed that he is stepping down as HSS Board Chair. He also sought, and was granted, a temporary leave of absence from the HSS Board until November 2023 to take up an opportunity as the Acting Director General of Queensland Health.

The HSS Board welcomes Margaret Pырchla, as Acting Board Chair during the period of Mr Walsh's leave.

Key Discussion

Discussion at the meeting focussed on key matters related to the end of the 2022-23 financial year and commencement of the 2023-24 financial year. These included:

- Approval of the HSS Section 40 Annual Estimates 2023-24.
- Approval of the HSS Internal Audit Plan for 2023-24.
- Approval of the updated HSS Internal Audit Charter.
- Approval of the Business Continuity Framework.
- Approval of the Board Committees Annual Performance Self-Assessment.

The Your Voice in Health engagement survey results were recently released. HSS achieved a result of 69% which represents an 8% increase on 2021. Planning work is being undertaken by the Executive and Senior Leadership Team to inform the actions that will be taken in response to this year's survey.

Members of the HSS Executive attended the meeting to provide updates on the major programs being delivered across the organisation, including the Human Resource Management Information System (HRMIS), Medical Imaging Replacement Program (MIRP), Critical Health ICT Infrastructure Project (CHIP), and Electronic Medical Records (EMR).

Chief Executive's Update

The Chief Executive provided an update on the key achievements and issues across HSS in June 2023. These highlights included:

- Observations of the HSS results from the Your Voice in Health engagement survey.
- The signing of the HSS Service Agreement with the Department of Health for 2023-24.
- An update on all major programs, including the preparation of the Medical Imaging Replacement Program team for go-live of the new solution at North Metropolitan Health Service sites.

Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- Chief Financial Officer's Report
- Performance Report
- Chief Information Officer's Report
- Program Delivery Report
- Strategic Risk Deep Dive
- Finance, Risk and Audit Committee Report
- Board Administration Report

Attendance (via MS Teams and in-person)

Michael Walsh (Board Chair)	Dr Paul Boyatzis	Ms Cheryl Chan
Ms Amanda McKnight	Ms Yaso Ponnuthurai	Ms Katina Law
Dr Rowan Ellis	Dr Con Phatourous	

Apologies

Ms Margaret Pyrchla (Deputy Chair)

Standing Executive Invitees

Mr Robert Toms, Chief Executive
Ms Carrie Wilson, A/Chief Financial Officer
Mr Jonathan Smith, Chief Information Officer
Ms Judith Stewart, Executive Director, Program Delivery
Mr Ralph Bates, Executive Director, Customer Experience
Ms Emily Pestell, Director, Office of the Chief Executive

Next Meeting

The next meeting will be held on 3 August 2023 at 140 William Street, Perth WA 6000.

Mr Michael Walsh
Chair, Health Support Services Board

Our purpose: We support our customers to provide excellent health care