

Communiqué

Health Support Services Board



This communiqué highlights key discussions from the recent HSS Board meeting.

5 June 2025

The June 2025 meeting was the final meeting for Dr Aron Chakera, who has completed his second term as the alternate Board member to Dr Rowan Ellis. Dr Ellis is currently on a leave of absence pending his formal resignation on 30 June 2025. The Board thanked Dr Chakera once again for his valuable contribution throughout his tenure and wished him every success in his future endeavours.

Mr Giles Nunis has also submitted his resignation from the Board, following his appointment as Chief Executive, Health Support Services effective 1 July 2025. The Board looks forward to continuing to work with Mr Nunis in this new capacity.

The Board extended their sincere thanks to Mr Scott Goder, who has been acting in the role since November 2024. Mr Goder has provided strong and steady leadership during this period of transition, and his resilience and commitment have been truly appreciated.

Key matters for discussion

Other key discussions at this month's meeting included updates on HSS' current financial performance, progress on the Human Resource Management Information System (HRMIS) program, and strategic ICT initiatives and operational improvements. The Board also received an update on the WA Health Supply Long Term Strategy as well as the report from the People and Performance Committee meeting held in May 2025.

The Board endorsed the Service Level Agreement for the 2025/26 Financial Year and approved extensions of two major ICT contracts.

A/Chief Executive's update

The A/Chief Executive provided an update on the operational priorities, key achievements and issues across HSS during May 2025. These included:

- Performance as a percentage of the 34 Key Performance Indicators (KPIs) in target for the month was 85% against a target of 80%. HSS recorded 29 KPIs meeting target.
- The Digital Medical Record (DMR) was successfully deployed to Royal Perth Hospital on 7 May 2025 and has received positive clinician feedback. HSS has also delivered Single Sign-On (SSO) to most sites with the most recent deployment to Osborne Park Hospital on 2 May 2025.

- NurseWest increased its fill rate to 70%, despite an increased demand of over 60,000 hours compared to the same period last year. This was achieved by record NurseWest shift fills.

Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion and/or noting:

- A/Chief Executive's Report
- Chief Financial Officer's Report
- Performance Report
- A/Chief Information Officer's Report
- DMR/EMR Report
- Program Delivery Report
- Board Administration Report

Attendance

Dr Con Phatouros (Acting Chair)	Ms Amanda McKnight	Ms Pina Caffarelli
Mr Peter Mott	Ms Yaso Ponnuthurai	Dr Aron Chakera

Apologies

Ms Margaret Pyrchla (Board Chair)	Dr Paul Boyatzis	Mr Giles Nunis
Dr Rowan Ellis – LOA		

Standing Executive invitees

Mr Scott Goder, A/Chief Executive
 Mr Sam Matyear, A/Director, Office of the Chief Executive
 Mr Sash Tomson, Chief Financial Officer
 Ms Carolyn Peel, A/Executive Director, Customer Experience
 Mr Anthony Lenzarini, A/Chief Information Officer
 Ms Julie Mount, A/Executive Director, Program Delivery
 Mr John Forsythe, Executive Director, EMR
 Mr Ralph Bates, Executive Director, HRMIS
 Ms Emily Pestell, Executive Director, HRMIS HSS Readiness

Next meeting

The next meeting will be held on 3 July 2025 at 140 William Street, Perth WA 6000.

Ms Margaret Pyrchla
Chair, Health Support Services Board