

Communiqué OFFICIAL

Health Support Services Board

Partnering for Health



This communiqué highlights key discussions from the recent HSS Board meeting.

6 August 2026

This month the Board were pleased to join in the launch of the new HSS Strategy 2026-29. This is an important moment for HSS. It is an opportunity to recognise how far we have come, the people who have shaped that progress, and the culture that will continue to guide us in the years ahead.

The Board and I have enjoyed being part of the development of this Strategy, working closely with the Chief Executive, A/Executive Director Transformation and Strategy, and the Strategy team, to ensure it aligns with system priorities and clearly defines and articulates how HSS can contribute to achieving them.



Our vision

WA Health's trusted services partner

Key matters discussed at the meeting

The Board discussed several whole-of-Health strategic issues at this month's meeting, including the winter demand strategy, development of a digital front door initiative, and progress of the Office of the Auditor General Annual Audit.

The Board approved the draft HSS Annual Report 2025-26 for submission to the Director General and relevant Health Ministers. The Board also selected the winner of the HSS Culture Champion Award, to be presented at the HSS Excellence Awards Annual Ceremony on 15 September 2026.

The Board received updates from the Human Resource Management Information System (HRMIS) and the Electronic Medical Record (EMR) programs, HSS' current financial and operational performance, the progress of major digital delivery and commissioning projects, and an overview of the matters considered by the Customer Advisory Committee at its meeting on 14 July 2026.

This month's personal reflection was shared by Dr Paul Boyatzis, who spoke about the importance of heritage and legacy, as well as the contribution of migrants in shaping WA.

Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion or noting:

- Chief Financial Officer's report
- Performance report
- Chief Information Officer's report
- HRMIS Program report
- Digital Medical Record/EMR report
- Digital Delivery and Commissioning reports
- Board Administration report.

Attendance

Ms Margaret Pyrchla (Board Chair)	Ms Pina Caffarelli	Mr Mark Donovan
Dr Con Phatouros (Deputy Chair)	Dr David McCoubrie	Mr Peter Mott
	Dr Paul Boyatzis	

Apologies

Ms Yaso Ponnuthurai	Ms Amanda McKnight
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Standing Executive invitees

Mr Giles Nunis, Chief Executive
 Ms Emily Pestell, Executive Director, People, Capability and Culture
 Mr Chad Martino, A/Executive Director, Transformation and Strategy
 Mr Sash Tomson, Chief Financial Officer
 Mr Anthony Lenzarini, Chief Information Officer

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Dr Sumit Sinha-Roy, Executive Director, EMR
Ms Neha Patel, Executive Director, HRMIS

Next Meeting

The next meeting will be held on 3 September 2026 at 140 William Street, Perth WA 6000.

Margaret Pyrchla
Health Support Services Board Chair