



Health Support Services Board

Communiqué

November 2023 Meeting

Key Discussion

The November 2023 HSS Board meeting discussions centred on the review and approval of a number of ICT contract renewals and extensions.

Other discussion at this month's meeting included important updates from the major ICT programs and the strategic risk relating to sustainability.

Chief Executive's Update

The Chief Executive provided an update on the key achievements and issues across HSS in October 2023. These included:

- The Public Sector Census was conducted earlier this year to gather employee insights into working in the public sector, and the results were released publicly on 25 October 2023. HSS has analysed the results, and several key trends and themes have been identified, which are now being consolidated with HSS' Your Voice in Health' activities.
- The Medical Imaging Replacement Program is now complete. Royal Perth Hospital was the final site to go-live on 14 October 2023. The program was officially closed out by 30 October 2023, and an event on 7 November was held to thank everyone involved in the Program across WA Health, including the program team, the Director General, WA Health and our colleagues at various Health Service Providers.
- A project team is being established to progress the Long Service Leave for Casuals project which is estimated to take approximately two years to complete. HSS will be working closely with the Department of Health and the State-wide Industrial Relations unit on this project. Stakeholder engagement is also underway.

Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- Chief Financial Officer's Report
- Performance Report
- Chief Information Officer's Report
- Strategic Risk Report
- Program Delivery Report
- Board Administration Report.

Attendance (via MS Teams and in-person)

Ms Margaret Pyrchla (A/Board Chair)	Dr Con Phatouros	Dr Paul Boyatzis
Dr Rowan Ellis	Ms Yaso Ponnuthurai	Ms Katina Law
Ms Amanda McKnight	Ms Cheryl Chan	

Apologies

Michael Walsh (Board Chair) – leave of absence

Standing Executive Invitees

Mr Robert Toms, Chief Executive
Ms Carrie Wilson, A/Chief Financial Officer
Mr Jonathan Smith, Chief Information Officer
Mr Ralph Bates Executive Director, Customer Experience
Ms Siobhán Mulvey, Executive Director HRMIS
Ms Judith Stewart, Executive Director HRMIS and DMR
Mr Grant Itzstein, A/Executive Director, Program Delivery
Ms Alison Mann, A/Director, Office of the Chief Executive

Next Meeting

The next meeting will be held on 7 December 2023 at 140 William Street, Perth WA 6000.

Ms Margaret Pyrchla
Acting Chair, Health Support Services Board