

Communiqué^{OFFICIAL}

Health Support Services Board

Partnering for Health



This communiqué highlights key discussions from the recent HSS Board meeting.

1 October 2026

I had the privilege of attending the HSS Excellence Awards on 15 September 2026. This annual event recognises and celebrates the exceptional achievements of the teams and individuals who have gone above and beyond in delivering excellence over the past year. I had the honour of presenting the Culture Champion award to the Contact Centre leadership team. Thank you to Amanda McKnight and Yaso Ponnuthurai who also represented the Board at this great event.



Key matters discussed at the meeting

At this month's meeting, the Board were provided with an update on the WA Health Cyber Strategy, and the proposed approach to vary the Metropolitan Trade Services Panel. The Panel aims to support implementation of Recommendation 6(a) of the Barnes-Fong Health Maintenance Audit.

The Board approved two critical, system-wide ICT contract requests, as well as new leases for the distributions centres.

Our vision

WA Health's trusted services partner

The Board also received updates from the Human Resource Management Information System (HRMIS) and the Electronic Medical Record (EMR) programs, HSS' current financial and operational performance, and the progress of major ICT and ICT-enabled customer-driven projects and programs.

Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion or noting:

- Chief Financial Officer's report
- HSS Performance report
- Chief Information Officer's report
- Digital Delivery report
- HRMIS Program report
- EMR Program report
- Board Administration report.

Attendance

Ms Margaret Pyrchla (Board Chair)	Ms Pina Caffarelli	Mr Mark Donovan
Dr Con Phatouros (Deputy Chair)	Ms Yaso Ponnuthurai	Mr Peter Mott
Ms Amanda McKnight	Mrs Caitriona Forde	

Apologies

Dr Paul Boyatzis	Dr David McCoubrie
------------------	--------------------

Standing Executive invitees

Mr Giles Nunis, Chief Executive
 Ms Karissa Fyfe, Director, Office of the Chief Executive
 Mr Sash Tomson, Chief Financial Officer
 Mr Mark Thompson, Chief Procurement Officer
 Mr Anthony Lenzarini, Chief Information Officer
 Dr Sumit Sinha-Roy, Executive Director, EMR
 Ms Neha Patel, Executive Director, HRMIS

Next Meeting

The next meeting will be held on 5 November 2026 at 140 William Street, Perth WA 6000.

Margaret Pyrchla
Health Support Services Board Chair

Our vision

WA Health's trusted services partner